

For Website
Dated: 26-10-2023

DATA OF COMPLAINTS OF OVERSEAS PAKISTANIS
FROM 1ST JANUARY TO 30TH SEPTEMBER 2023 (09 MONTHS)

Exact Figures

	RECEIVED	RESOLVED/ DISPOSED OF	UN-RESOLVED
Complaints received direct in Grievance Commissioner Cell WMS	587	578	09
Problems/ Complaints handled by Pakistan Missions Abroad	15,832	14,822	1,010
Problems/ queries of Overseas Pakistanis going abroad & coming back to their homeland resolved instantly at One Window Facilitation Desks established at 8 International Airports of Pakistan	146,028	146,028	0
Total	162,447	161,428	1,019

(DR. INAM UL HAQ JAVEID)
Advisor/Grievance Commissioner
for Overseas Pakistanis